

SERVE DAY

SATURDAY, JUNE 22ND *at Faith Chapel*



Frequently Asked Questions (FAQs)

1. What is a Church-Sponsored Project?

Church Sponsored Projects are service projects that align with Faith Chapel's initiatives related to homelessness, youth mentoring, and community revitalization. For example, if a large group decides to clean school buses in Wylam (Community Revitalization) any supplies donated by the school or community partners can go towards this project to support the project. If there are supplies that you need to bring, such as rakes, lawnmowers, etc., it will be indicated on the project description when you register.

2. What is a Free-Market Project?

Free-Market service projects, also called passion projects, are initiatives or activities undertaken by groups driven by a strong personal interest or passion for a specific cause or activity. This is a wonderful opportunity for our volunteer groups and small groups to serve together! When signing up for or creating your free-market project, please take into consideration the costs of completing your free-market project. Faith Chapel attendees will be responsible for costs. We suggest you identify or create free-market projects that require volunteer labor needs only or minimum costs. An example of a free market project is providing and serving dinner at a women's shelter.

3. How do I plan a SERVE project?

Get creative! Assess people and their needs in your neighborhood and around your community. Perhaps there is a widow, single mother, or elderly person that could be assisted by cutting grass or cleaning up the yard. Firefighters, police officers, school resource officers, nursing home residents, assisted living homes, and local business owners are all great people to reach out to and find a way to SERVE! Check out our list of ideas and other options from local service organizations for ways to get involved. We recommend that you only work on the inside of a person's home for people that you have a personal relationship with prior to our serve day event.



4. Should I communicate to the Church which SERVE day project our group is planning?

Absolutely! We are excited to hear that you and the group are planning to serve together. Make sure you go to www.faithchapel.net/serveday to register your project!

5. Who pays the costs associated with our small group's SERVE project (supplies, travel expenses, etc.)?

If you or your group chooses a project that is not a church sponsored project, the project's group will be responsible for the costs to start and complete that project. We recommend that you consider the possible costs when selecting a project. This is a great opportunity for you and your group to be generous and sow seeds into others. Spend time determining the scope of your project and plan work based on your group size and commitment level.

6. What should I bring on SERVE day?

Plan on bringing your SERVE Day t-shirt, sunscreen, drinking water, your favorite snacks, tennis shoes, a hat, etc., along with any items pertaining to your service project such as rakes, gloves, lawnmowers, tarps, work tools, etc. For projects requiring physical labor, work clothes are a good idea. We recommend not wearing jewelry and that you leave all personal items locked in a safe place.

7. What if it rains?

If it rains, we will continue with our indoor projects only. However, if there is any severe weather that causes us to cancel ALL projects, that will be communicated by mass communication as well.

8. What if our project takes less than 4 hours?

We realize some projects may take less time and that is perfectly okay. The collective goal (our win) is to complete whatever project that we agreed to handle on that day.

9. Are families required to serve together?

We are encouraging families who have children 16 years old and younger to serve together. Families can either participate in our family friendly projects at our Birmingham or Columbus campuses, or families may select a family-friendly Free Market project and register your family's project on the website.

10. Once I sign up for a project, how do I find out who is on my serve team?

Great question! We will assign a Project Leader for each project. Your Project Leader will be responsible for communicating all information pertaining to your serve day project, such as, the list of attendees on your team, costs associated with your project, team huddles, and t-shirt pick up locations.



11. Am I required to stay the entire four [4] hours?

We are encouraging attendees to stay until their project is complete. Some projects may take up to four hours, while others may take less than four hours. We understand that you may have other commitments and we kindly ask you to communicate any time constraints you may have with your Project Leader.

12. If I am unable to participate in Serve Day, is there a way for me to support this initiative?

Yes, we will be conducting a Donation Drive at our Birmingham and Columbus campuses for needed supplies, so look out for communications on our Faith Chapel news segment and our website's home and announcement pages. If you prefer to make a monetary donation, you may give by designating Birmingham or Columbus Community Outreach online at www.faithchapel.net/give.

13. Am I responsible for the costs of my T-shirt?

No, shirts for this event will be purchased by the ministry. On-site shirt distributions times will be communicated.

14. If I live out of state and I plan to participate in Serve Day, can I have my shirt mailed to me?

Absolutely! We will cover the t-shirt and shipping costs for our out-of-state attendees.

15. Can my family or friends who are non-attendees participate with me?

Yes, your family and friends are welcome to join us. They will be required to register. Make sure you invite them to join you on Sunday, June 23, 2024, to worship with us and to see our Serve Day recap video.

16. Will I be required to complete a waiver to participate?

Some organizations do require volunteers to sign a waiver before serving. If a waiver is required, information will be listed in the details for the project. You may contact the organization directly for specific information about a project on their website. If you have any questions, please email serveday@faithchapel.net. Please allow up to two business days for a response.

17. If I want to participate in Serve Day but I have small children, will I be able to drop them off at the Faith Chapel Kids?

Our Faith Chapel Serve Day is an event for Faith Chapel attendees and staff to serve together. Church staff, Family Ministry volunteers, and other attendees will be serving together and the nursery will be closed.

18. Am I allowed to post my story on social media?

Yes, we strongly encourage everyone to post pictures / videos and tag us using [#faithchapelserveday](https://www.instagram.com/faithchapelserveday).



19. If I want to serve alone or with my family and not a group, is that allowed?

Yes, please register your project on our website at www.faithchapel.net/serveday so that we can capture every project for the day.

20. If we are working outside at someone's home, is there any type of waiver for the homeowners to sign?

Yes, we will provide the waiver on the Serve Day website, and these will be completed by the homeowners prior to Serve Day and kept on file.

21. How do I sign up for a project?

You can register yourself or your household at www.faithchapel.net/serveday.

22. Are there any virtual opportunities to serve?

Unfortunately, we will not offer any virtual serve day opportunities.

23. What are the expectations of volunteers?

To be the hands and feet of Jesus showing love, compassion, and respect to everyone that you serve. Remember our church vision is to Reflect Jesus as we serve others. Other expectations include:

1. Communicate with your Project Leader
2. Be on time
3. Attend the virtual prayer on the day of the event
4. Wear your t-shirt
5. Post pictures and tag us using hashtag - [#faithchapelserveday](https://twitter.com/faithchapelserveday)

24. Will I need any training before I serve?

No, there will be no formal training; however, the organizations that we serve on that day will provide instructions and answer any questions before you serve. Please read details listed on the website for the serve project that you select.